



INTEGRATION JOINT BOARD

Date of Meeting	23 February 2021
Report Title	Chief Officer's Report
Report Number	HSCP.21.017
Lead Officer	Sandra Macleod
Report Author Details	Sandra Macleod Chief Officer samacleod@aberdeencity.gov.uk
Consultation Checklist Completed	Yes
Directions Required	No
Appendices	None

1. Purpose of the Report

- 1.1. The purpose of the report is to provide the Integrated Joint Board (IJB) with an update from the Chief Officer.

2. Recommendations

- 2.1. It is recommended that the Integration Joint Board note the content of the report.

3. Summary of Key Information

Local Updates

3.1. Criminal Justice Inspection

The Care Inspectorate have published (16/02/2021) an embargoed report in respect of the recent inspection of the Criminal Justice Social Work Service. Full publication will take place on 23rd February 2021.

Following publication of the full report, the Care Inspectorate will also publish a report on the file reading that was undertaken as part of the



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inspection. An action plan showing how we will address the identified areas for improvement will require to be submitted to the Care Inspectorate at the beginning of April 2021; the service is already making considerable progress in respect of the report's recommendations.

3.2 2C Remodelling

The 2c remodelling procurement process went live on 3rd February 2021, the closing date for receipt of Business Cases is 6th April 2021. A detailed timescale can be seen below.

The evaluation criteria are contained in the procurement documentation along with a document containing collated feedback from various consultations about what patients value in their GP practice, both locally and nationally. This document has been made available as part of the procurement documentation.

The documentation also asks applicants to outline how they see the transition from 2c practice to the new provider and the evaluation criteria includes the need to demonstrate how the public will be consulted about any change to services during and after the transition period. There is also a section that requires applicants to demonstrate a commitment to reducing health inequalities and protecting vulnerable groups particularly those with protected characteristics.

The target date for awarding the contract is planned for 24th May 2021.

Activity	Target Date
Invitation to submit a business case advertised	3 rd February 2021
Closing date for receipt of submissions (including SPD and Business Case)	6 th April 2021
Evaluation of submissions; identification of further information or clarity required; identification of those to be invited for interview	7 th – 21 st April 2021
Dates for Interview (If Applicable)	4 th & 5 th May 2021



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Subject to satisfactory interview(s), selection panel outcomes to be notified to bidders	6 May 2021 7 May 2021
Standstill period ends	21 May 2021
Award Contract	24 May 2021
Commencement of Contract	TBC

3.3 IJB Whistleblowing Policy

During the revision of the IJB's Complaints Handling Procedure (the procedure is on the agenda for this meeting, HSCP21.015), officers have been liaising with the Scottish Public Services Ombudsman (SPSO) regarding the development of a Whistleblowing Policy for the IJB. The SPSO have advised that there is currently no requirement for IJB's to develop their own Policy but good practise is to have such a policy. Both Aberdeen City Council and NHS Grampian have their own Whistleblowing Policies It is proposed that further work be done to develop an IJB Whistleblowing Policy and that a report be brought back to the IJB in due course.

Regional Update

3.4 Operation Snowdrop

Surge & Flow.

Overall Pathway (Frailty & Localities)

In order to embed and reinforce the changes implemented to the Frailty Pathway to date, colleagues have been tasked with developing an overarching flowchart of the Frailty Pathway. This will be from point of admission to discharge, across all elements of the pathway, with clear critical control points. This will include the development of standard operating procedures, covering areas such as admissions procedures; discharge planning; transport and other related working practices. It is



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anticipated that this will in turn influence a refresh of the current programme management approach.

Rosewell House

The IJB previously received a report on Rosewell House and endorsed the actions taken by the system-wide team to utilise part of Rosewell House as an interim NHS facility supporting surge & flow on a 16 week basis. This would be for up to 40 beds. An urgent project plan for an additional 10 beds within the interim NHS-led beds in Rosewell House was delivered during the week ending 12th February 2021, resulting in 30/40 beds being open. The remaining 10 beds will be opened once sufficient, safe staffing levels have been sourced. There is ongoing work towards delivering the Care-Inspectorate registered facility in the long term, working towards a date of the 10th of May 2021.

Ward 102

Discussions are ongoing between senior colleagues across HSCP & Acute to agree a test of change to processes for admission and assessment within Ward 102. Agreement was given to trial a 7-day Frailty Pathway Co-Ordinator to improve flow across the frailty pathway.

COVID Vaccinations.

Venue and Logistics

P&J Live continues to operate 8-8 Monday – Sunday. A Standard Operating Procedure is in the process of being developed. This will ensure that there is clarity around processes, protocols, communications plans etc. This will help to address some of the key operational challenges that have been experienced in the initial operation of the mass vaccine centre.

A staff induction pack has been developed and will be shared with all staff prior to attending at P&J Live. This sets out key information around working from P&J Live including staff welfare, information around the mass vaccination hall and the operation of the building.

Workforce

Resource was identified to help support the process to induct and get new starts set up.



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An online Microsoft form was created and issued to GP practice staff to determine availability to support vaccination programme.

Data & Digital

- Over 80s We have now identified all the over 80's still not vaccinated in Aberdeen and are agreeing a process to follow up.
- 75 – 79 year olds
- 70 – 74 age cohort and clinically vulnerable (shielding) were invited for appointments week beginning the 8th February 2021,
- 65 – 69 age cohort to be completed by 18th February 2021.

National Update

3.5 Adult Support and Protection (ASP) Inspection Programme- Information on proposal to delay resumption of programme.

The multi-agency adult support and protection inspection programme due to take place in 2021 has been postponed indefinitely by the regulatory bodies (Care Inspectorate, Her Majesty's Inspectorate of Constabulary in Scotland (HMICS) and Healthcare Improvement Scotland) because of the current lockdown restrictions. Work is continuing in the interim to develop our self-evaluation that will require to be submitted as and when the statutory partners are officially notified of the inspection commencement.

3.7 Independent Review of Adult Social Care-Update

The Scottish Government has published the Independent Adult Social Care Review report. Extensive engagement – 228 written submissions, 128 stakeholder meetings, 13 engagement events - was facilitated by the Health and Social Care Alliance as part of the review which suggests that three changes - shift the paradigm, strengthen the foundations and redesign the system – are necessary for better outcomes to be achieved.

The report has made fifty-three recommendations for the Scottish Government to consider across the following areas:

- A Human rights-based approach,
- Unpaid Carers,
- The case for a National Care Service,



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- A National Care service – how it should work,
- A new approach to improving outcomes,
- Models of care,
- Commissioning for public good,
- Fair Work,
- Finance.

Parliament will debate the report on the 16th of February 2021, following which they will gather views from various stakeholders. A fuller evaluation of this Review report will be provided to the IJB for its meeting in May 2021.

4. Implications for IJB

- 4.1. **Equalities** – there are no implications in relation to our duty under the Equalities Act 2010.
- 4.2. **Fairer Scotland Duty** - there are no implications in relation to the Fairer Scotland Duty.
- 4.3. **Financial** – there are no immediate financial implications arising from this report.
- 4.4. **Workforce** – there are no immediate workforce implications arising from this report.
- 4.5. **Legal** – there are no immediate legal implications arising from this report.
- 4.6. **Other**- there are no other immediate implications arising from this report.



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5. Links to ACHSCP Strategic Plan

- 5.1. The Chief Officers update is linked to current areas of note relevant to the overall delivery of the Strategic Plan.

6. Management of Risk

6.1. Identified risks.

- 6.2. The updates provided link to the Strategic Risk Register in a variety of ways, as detailed below.

6.3. Link to risks on strategic or operational risk register:

The main issues in this report directly link to the following Risks on the Strategic Risk Register:

1- There is a risk that there is insufficient capacity in the market (or appropriate infrastructure in-house) to fulfil the IJB's duties as outlined in the integration scheme.

4- There is a risk that relationship arrangements between the IJB and its partner organisations (Aberdeen City Council & NHS Grampian) are not managed to maximise the full potentials of integrated & collaborative working. This risk covers the arrangements between partner organisations in areas such as governance; corporate service; and performance.

6- There is a risk of reputational damage to the IJB and its partner organisations resulting from complexity of function, delegation and delivery of services across health and social care.

9- There is a risk that if the System does not redesign services from traditional models in line with the current workforce marketplace in the City this will have an impact on the delivery of the IJB Strategic Plan.



10- There is a risk that ACHSCP is not sufficiently prepared to deal with the impacts of Brexit on areas of our business, including affecting the available workforce and supply chain.



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6.4. How might the content of this report impact or mitigate these risks:

The Chief Officer will monitor progress towards mitigating the areas of risk closely and will provide further detail to the IJB should she deem this necessary.

Approvals	
	Sandra Macleod (Chief Officer)
	Alex Stephen (Chief Finance Officer)